

AY 24-25 GME Incentive: DH CCR Event Guide

Denver Health Collaborative Case Reviews (DH CCR—formerly called Loop Closure events) are meant to be structured reviews of one or more STARS (patient safety) reports submitted by your program, department, or service line to determine root causes and consider potential solutions.

Each residents must submit their attendance at TWO events to receive credit. This is worth 50% (\$250) of the allotted Denver Health portion of the metric for this year.

Conference Structure: any existing department meeting, huddle, or other collaborative space. The only requirement is that it must review a case that occurred at Denver Health.

Individual invite list: any trainees, faculty or staff involved in the case.

Target audience: trainees in relevant GME training programs and other team members.

Facilitator: faculty or senior resident/fellow – can be involved in the case or not.

Recommendations:

- Use the DH CCR form (link below) as a guide.
- Share only minimal necessary identifying information to have a robust discussion.
- Use a just culture framework – focusing on both individual actions and systems issues.
- Avoid cases that are controversial or where there is debate about whether harm or an error occurred.
- DO NOT present cases actively under review with risk management.
- Create a safe environment for discussion.
- Label as "peer-review" to provide state-protection of discussion from discovery.
- Encourage multi-specialty and multi-disciplinary attendance and participation.

Outcome: complete the DH CCR event submission form and be as specific as possible. This form will be sent to GME for incentive tracking and to Denver Health leadership for informing improvements and preventing the potential for future harm.

[Submit a Denver Health CCR Attendance Form](#) ↗

Metric tracking: residents may attend ANY DH CCR including those hosted by other programs. Residents need not rotate at Denver Health to attend/contribute.

Questions:

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